

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Erich DROBEK

Application No.:

Group Art Unit: Unassigned

Filed: September 8, 2003

Examiner: Unassigned

For: METHOD FOR MANAGING DATA IN AN AUTOMATIC CALL DISTRIBUTION

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

In accordance with the duty of disclosure provisions of 37 CFR § 1.56, there is hereby provided certain information which the Examiner may consider material to the examination of the subject U.S. patent application. It is requested that the Examiner make this information of record if it is deemed material to the examination of the subject application.

1. Enclosures accompanying this Information Disclosure Statement are:
 - 1a. ☒ Form PTO-1449.
 - 1b. ☒ Copies of IDS citations.
 - 1c. ☐ An English language copy of search report(s) from a counterpart foreign application or a PCT International Search Report.
 - 1d. ☒ English language translation (complete or relevant portion(s)) attached to each non-English language publication.
 - 1e. ☐ Explanations of Relevancy of References (ATTACHMENT 1(e), hereto) for providing a concise explanation of each non-English publication.
2. ☒ In accordance with 37 CFR § 1.98, a concise explanation of what is presently understood to be the relevance of each non-English language publication is

(Check appropriate Items 2a, 2b, 2c and/or 2d)
 - 2a. ☐ satisfied because all non-English language publications were cited on the enclosed "English-language version of the search report or action which indicates the degree of relevance found by the foreign office". (See MPEP 609, Minimum Requirements for an Information Disclosure Statement, Part A(3): Concise Explanation of Relevance, pp. 600-100 to 600-101, Rev. 1, Feb. 2000.)
 - 2b. ☐ set forth in the application.

- 2c. ☒ satisfied because an English language translation (complete or relevant portion(s)) is attached to each non-English language publication.
- 2d. ☐ enclosed as Attachment 1(e), hereto.
3. No admission is made that the information cited in this Statement is, or is considered to be, material to patentability nor a representation that a search has been made (other than search report(s) from a counterpart foreign application or a PCT International Search Report, if submitted herewith). 37 CFR §§ 1.97(g) and (h).

Respectfully submitted,

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FORM PTO-1449 U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE LIST OF REFERENCES CITED BY APPLICANT <i>(Use several sheets if necessary)</i>	ATTORNEY DOCKET NO. 1454.1485	APPLICATION NO.
	FIRST NAMED INVENTOR Erich DROBEK	
	FILING DATE September 8, 2003	GROUP ART UNIT Unassigned

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NO.	DATE	NAME	CLASS	SUB- CLASS	FILING DATE
	AA	5,008,930	4/1991	Gawrys et al.			
	AB	5,757,904	5/1998	Anderson			
	AC	2002/0032809A1	3/2002	Bateman et al.			
	AD						
	AE						
	AF						

FOREIGN PATENT DOCUMENTS

		DOCUMENT NO.	DATE	COUNTRY	CLASS	SUB- CLASS	TRANSLATION YES NO	
	AG	0 633 685 A2	1/1995	EPO				
	AH	DE 43 30 031 A1	9/1994	Germany			abstr	
	AI	WO 99/51015	10/1999	WIPO				
	AJ	WO 96/14704	5/1996	WIPO				
	AK	WO 98/49809	11/1998	WIPO				
	AL	WO 00/72562 A1	11/2000	WIPO				

OTHER REFERENCES (INCLUDING AUTHOR, TITLE, DATE, PERTINENT PAGES, ETC.)

	AM	
	AN	
	AO	

EXAMINER	DATE CONSIDERED
<small>EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.</small>	